

# Terms and Conditions

Last updated: [20/01/2026]

These Website Terms & Conditions ("Site Terms") govern access to and use of the C4Cu / Click 4 Copper website and platform ("Platform").

They apply only to use of the Platform and do not replace or override the terms governing copper transactions, which are set out separately.

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1. About Us

C4Cu / Click 4 Copper ("C4Cu", "we", "us", "our") operates an online platform that enables users to access information and enter into agreements for the purchase and sale of physical copper cathodes.

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2. Scope of These Site Terms

These Site Terms govern:

- Access to and use of the Platform
- Account registration and management
- Website functionality and content

Copper transactions are governed separately by:

- The Master Copper Sale & Allocation Agreement
- Trade Confirmations
- The Sell-Back Policy
- The Delivery Instruction & Logistics Addendum
- The Fee Schedule

In the event of any conflict, the transaction documents prevail.

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3. Platform Access & Availability

Access to the Platform is provided on an "as is" and "as available" basis.

We do not guarantee uninterrupted availability, error-free operation, or accuracy of displayed information.

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4. Account Registration & Responsibility

Users must provide accurate, complete, and up-to-date information.

Users are responsible for maintaining the confidentiality of login credentials and all activity on their account.

We reserve the right to refuse registration, suspend, or terminate accounts at our discretion.

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5. Dormant Accounts

5.1 Dormant Status

An account shall be classified as Dormant where there has been no login or transaction activity for a continuous period of twelve (12) months.

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5.2 Reactivation (12–18 Months)

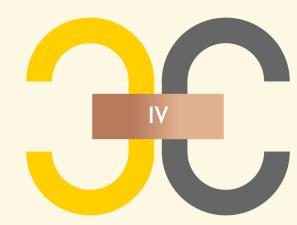
Between twelve (12) months and eighteen (18) months of inactivity:

- The user may request reactivation of the account
- A reactivation fee of USD 150 (or local currency equivalent) shall apply
- Upon reactivation, allocated copper positions shall be reinstated

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5.3 Account Closure (18 Months)

Where an account remains inactive for eighteen (18) months:

- The account shall be permanently closed
- All allocated copper associated with the account shall be forfeited
- No compensation, payment, or credit shall be due



# DELIVERY INSTRUCTION & LOGISTICS ADDENDUM

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## 6. User Obligations

Users must not:

- Misuse the Platform
- Attempt unauthorized access
- Use the Platform for unlawful purposes
- Interfere with platform systems or security

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## 7. Information & No Reliance

All content is provided for general information only.

Prices, data, and charts are indicative and subject to change.

Nothing on the Platform constitutes financial, investment, or trading advice.

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## 8. No Investment Advice

C4Cu does not provide investment advice, recommendations, or guarantees of returns.

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## 9. Intellectual Property

All Platform content, software, branding, and materials are owned by or licensed to C4Cu.

Unauthorised use is prohibited.

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## 10. Third-Party Services

The Platform may rely on third-party service providers.

C4Cu is not responsible for third-party failures or delays.

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## 11. Suspension & Termination

We may suspend or terminate access where:

- These Site Terms are breached
- Suspicious or unlawful activity is detected
- Required by law or regulation

Termination does not affect rights under separate transaction agreements.

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## 12. Limitation of Liability

To the maximum extent permitted by law, C4Cu shall not be liable for indirect or consequential losses.

Total liability under these Site Terms shall not exceed £100.

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## 13. Amendments

We may update these Site Terms from time to time.

Continued use of the Platform constitutes acceptance of the updated terms.

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## 14. Governing Law & Jurisdiction

These Site Terms are governed by the laws of England & Wales.

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## 15. Contact

[support@c4cu.com](mailto:support@c4cu.com)